

NWO-CFA Cell
8th Floor, Bharat Sanchar Bhavan,
6, Harish Chandra Mathur Lane,
Janpath, New Delhi-110001.
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

L.No. 22-1/2012-PHT

Dated :- 11.4.2018

To,

Chief General Managers,
All Telecom Circles and Districts.

Sub:- Closing of IVRS services relating to "Automatic Trunk Call Booking
1580-86 and "Directory Enquiry Services 197".

Sir,

Kindly find enclosed herewith the copy of letter no 4-4/2017-
BSNL/TR/Review Meeting/Pt dated March 2018 received from Revenue
Management Branch-CFA , BSNL CO enclosed with ITPC letter No. ITPC/CDR
Project/CDR-II/BSNLCO/Part II/2017-18/19 dated 12.03.2018 on the above
mentioned subject. The letter is self explanatory.

Therefore, it is requested to close the related levels in all switches and
confirm to this office on e-mail dmpht@bsnl.co.in for taking further necessary
action by ITPC Pune.

This has approval of competent authority.

P.K.Sharma
11/04/18

(P.K.Sharma)
DGM(NWO-I-CFA)

Copy to :- DGM (IT-V), IT Project Circle Pune for information and
N/A please.

GM (NWO-CFA)
Dy. No. 51
Date 27/3/18



Connecting India

BHARAT SANCHAR NIGAM LIMITED

(A Government of India Enterprise)

Corporate Office (Revenue Management Branch - CFA)
2nd floor, Room No. 216, Eastern Court, Janpath,
NEW DELHI-110 001

471

Subject: - Implementation of decisions taken in the meeting held on 13.12.2017 at ITPC Pune- action for cessation of certain IVRS services. -regarding.

Reference: ITPC Letter No. ITPC/CDR Project/CDR-II/BSNL CO/Part II/2017-18/19 dated 12.03.2018(copy enclosed).

As per decisions taken in the meeting held on 13.12.2017 at ITPC Pune, the instructions were issued to CGM, ITPC Pune with the approval of competent authority vide this office letter of even No dated 05.01.2018 for cessation of certain IVRS services relating to "Automatic Trunk Call Booking -1580-86 and Directory Enquiry Service-197".

In this connection, DGM (IT-IV), ITPC Pune vide letter dated 12.03.2018 referred above has submitted that "The levels mentioned in the letter are first to be closed in switches by Circles and after confirmation of circles regarding closure the action will be taken at IVRS end."

ITPC Pune has further requested BSNL CO to address a letter to the Circles to take necessary action regarding cessation of IVRS services relating to "Automatic Trunk Call Booking-1580-86" and Directory Enquiry Services-197". These IVRS services fall under the control of NWO-CFA branch, hence it is requested that necessary instructions may be issued to Circles by your office for closure of above IVRS services.

Encls.: As above.

(S.K. Bhardwaj)
Sr. GM (Finance) CFA

GM(NWO-CFA), BSNL Corporate Office, Bharat Sanchar Bhawan New Delhi
U.O No. 4-4/2017-BSNL/TR /Review Meeting/Pt Dated: March, 2018.

DGM (NWO-I) CFA
Please take note.

Relate to AGM (MS-II)
AGM (MS-I)
DM (PMTI)
27/03/18
AGM (MS-II)

D:\Genl_Corr

27/03/2018

O/o Chief General Manager, I.T. Project Circle
RTTC Bldg, Plot No. G-121 & 122
MDC, Chinchwad, Pune - 411 019
Phone: 020 - 27371323 Fax: 020-27371343
E-mail: itpcdgm_iii@yahoo.in



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BHARAT SANCHAR NIGAM LIMITED
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No. ITPC /CDR Project/CDR-II/ BSNL CO/Part II/2017-18/19 dtd 12.03.2018

To,
The DGM (RM-I)-CFA,
BSNL CO (Finance -CFA Branch)
Room No 216, Eastern Court,
Janpath New Delhi-110001.

Sub:-Implementation of decisions taken in the meeting held on 13.12.2017 at ITPC, Pune.

Ref: 1. Lr.No.4-4/2017-BSNL/TR/Review Meeting/ (Pt) dated 05-01-2018
2 Lr.No.4-4/2017-BSNL/TR/Review Meeting/ (Pt) dated 16-02-2018

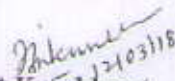
Kindly refer to the letter under reference above regarding implementation of decisions taken in the meeting held on 13.12.2017 at ITPC, Pune wherein vide Para(ii) of the letter it was instructed to take necessary action for cessation of certain IVRS services relating to "Automatic Trunk Call Booking-1580-86" and "Directory Enquiry service -197".

In this regard following is submitted for your kind perusal please:

The levels mentioned in the letter are first to be closed in switches by circles and after confirmation of circles regarding closure the action will be taken at IVRS end.

Hence it is requested to address a letter to the Circles to take necessary action regarding cessation of certain IVRS services relating to "Automatic Trunk Call Booking-1580-86" and "Directory Enquiry service -197".

This is for your information and is issued with the approval of the competent authority.


/Bharat Kumbhar/
Dy. General Manager (IT-V)
IT Project Circle, Pune.

Encl: As above